SECTION 3
QUALITY

The manufacturing and aviation industries have long used quality improvement initiatives to remain competitive and manage public perception.\(^1\) Because cost has been the primary focus of healthcare reform, resources allocated for improvement were focused on medical and medication error reduction. The focus on accountable care and patient-centered care has renewed and expanded the focus on healthcare quality. Outcomes, value, and patient satisfaction are emphasized and impact reimbursement to healthcare providers.
REFERENCES