

Ross Reagan

Press 1 for More Options



*Thank you for calling 911. This call may be monitored for quality assurance. To use this system in English, press 1.*

*[beep]*

*Thank you for calling your local emergency hotline. Your time is very important to us. We value your call and take pride in knowing that we are your first choice in fast and timely health care. . .*

*You are first in line and your call will be answered in the order it was received.*

*If this emergency is health related, please press 1.*

*[beep]*

*If **you** specifically are experiencing the emergency, please press 1.*

*[beep]*

*To better help us serve you, we will need to know the severity of the emergency. Based on a 10 point scale--0 being no pain and 10 being you're already dead—please say the number corresponding to your pain level.*

*. . .*

*I'm sorry. I didn't catch that. If this health emergency involves a severed limb, stab, gunshot wound, car accident, fire, cat in a tree, or missing teeth press 1. If this involves a heart attack, stroke, diabetic coma, allergic reaction, or any other displeasing bodily reaction, please press 2.*

[beep]

*Congratulations! You have been selected to participate in a random survey. Your participation is completely anonymous and will have no bearing on the outcome of this call. Would you be willing. . .*

[beep]

*So you do **not** wish to participate in the survey? Is this correct? Press 1 for yes—2 for no.*

[beeeeeep]

*I'm sorry. I didn't catch that. Press 1 for yes. Press 2 for no.*

*Yes you **do not** wish to participate or yes you **do** wish to participate? Press 1 for yes. . . and **2 for no.***

[beeeeeeeeeeeep]

*Okay. Thank you. We value your patience. Has this emergency transpired within the last 10 minutes? Press 1 for yes. . .*

[beep]

*Okay. Is the victim conscious? Press 1 for. . .*

[beep]

*Has the victim left the country within the past 60 days and been exposed to any life-threatening illnesses? Press 1 for yes—2 for no.*

[beep]

*Okay. Thank you. Almost done. Do you have an account with us? Press 1 for yes—2 for no.*

. . .

*Are you still with us? Press 1 for yes—2 for no.*

[beep]

*Okay. Glad to hear that. How are you paying for this service today? Press 1 for credit or debit card. Press 2 for express check. Press 3 for other.*

[beep]

*We see that you have chosen the third option. This requires us to check your account balance. Please enter your account number followed by the pound key.*

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*One moment while I look that up for you. . .*

*I'm sorry, but your account is past due and a full payment needs to be received in order for us to assist you. If at any time you would like to speak to an operator, please press 0.*

[beep]

Okay, One moment while we transfer you. . .

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Main menu.

Thank you for calling your local emergency hotline. If this is a life threatening emergency, please hang up and dial 911. Please press 1 for more options.

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