

Library Assessment Conference 2016

Getting More from LibQual+ Data: Using Open Source Tools for Data Analysis and Visualization *Supplement 2: Closing the Loop*

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15-16 Initiative	Action(s) Taken	Results/Next Step(s)
Assess user interface and improve usability of electronic resources.	The library web site was migrated from Embraco to Drupal and redesigned based on best practices. Enhancement request for sorting A-Z journal availability placed with OCLC.	Usability testing testing to determine both accuracy and ease of use based on site revision and enhancement.
Identify strategies and related costs for adjusting and/or extending library hours.	Analysis of usage data resulted in a recommendation to extend hours on Friday and Saturdays evenings and to open later on Saturday and Sunday mornings	Adjust staff schedules for Friday-Sunday hours.
Communicate findings from the LibQual+ survey to primary constituent groups (e.g., students, faculty, & administrators).	Presented LibQual+ data to: Butler Student Government Association reps, Provost's Advisory Council members, and building design planning group for Science Library renovation.	<ul style="list-style-type: none">• SGA agreed to fund furniture and other improvements for a quiet study area in basement of Irwin Library.• Decision to emphasize quiet study space in Science Library renovation.
Identify spaces for quiet study and implement a communication plan to increase student awareness about them.	Working with SGA Student Initiatives Committee to update list of spaces in context of new Fairview House residence hall and planned construction activity.	Quiet, alternative study spaces identified. Implement communication plan(s).

15-16 Initiative	Action(s) Taken	Results/Next Step(s)
<p>Incorporate results from LibQual+ 2015 survey (e.g., updating bathrooms, increasing spaces for both quiet and collaborative study, improving temperature) into capital budget proposal for FY16-17.</p>	<ul style="list-style-type: none"> • All restrooms at Irwin Library have been refurbished with new fixtures, replaced drains, and deep cleaning as needed. Five restrooms designated as gender neutral. • SGA and library co-funded improvement to new student quiet study space in Irwin Library basement (36 seats added). • Roof and skylight replacement in progress in Irwin Library, which will improve energy efficiency and temperature fluctuation. 	<ul style="list-style-type: none"> • Continue design process for Science Library renovation. • Install furniture for new quiet study space in basement of Irwin Library. • Develop a five-year plan for repurposing spaces in Irwin Library.